BSES Yamuna Power Limited
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Ref No: RA/15-16/BYPL/240 Date: 20th Nov 2015

To,

The Secretary
Delhi Electricity Regulatory Commission,
Viniyamak Bhawan, C- Block, Shivalik,
Malviya Nagar, New Delhi – 110017



Sub: Overall standards of performance of Discoms – Reliability Indices for Oct-15 (Provisional).

Ref: Our Letter's - RCM/BYPL/09-10/32 dated 29th Jan 2010.
RCM/09-10/BYPL/116 dated 25th June 2010

Madam,

We refer to the aforesaid Correspondence regarding the Annual review on actual Performance as prescribed in the Schedule II for the Delhi Electricity Supply Code and Performance Standards Regulation, 2007, in terms of Regulation 11.2 of DERC (Terms and Condition for determination of wheeling and Retail Supply Tariff) Regulations, 2007, accordingly, the Performance Parameters for the period of Oct'15 are being submitted herewith (enclosed as Annexure – 1).

Thanking You
Yours faithfully,

For BSES Yamuna Power Ltd.

Gagan B Swain

Head- Regulatory (BYPL)

Encl: As above

Schedule–II

Overall Standards of Performance for Oct'15

BSES *Yamuna Power Limited*

Sr No	Service Area	Overall Standard of Performance	October-2015		Total cases Received/ Reported (A)	Standard of Performance achieved (C)
			Within Specified Time Limit	Above Specified Time Limit		
1	Normal Fuse-Off Calls	At least 99% calls received should be rectified within prescribed time limits in both Cities and Towns and in Rural areas	36903	21	36924	99.94%
2	Line Breakdowns	At least 95% of cases resolved within time limit in both Cities and Towns and in Rural areas	386	2	388	99.48%
3	Distribution Transformer Failure	At least 95% of DTRs to be replaced within prescribed time limits in both Cities and Towns and in Rural areas	1	0	1	100.00%
			1	0	1	100.00%
4	Period of Scheduled Outage					
	Maximum Duration in a single stretch	At least 95% of cases resolved within time limit	534	0	534	100.00%
	Restoration of supply by 6:00 PM		533	1	534	99.81%
5	Street Light Faults					
	Rectification of line faults	At least 90% cases should be complied within prescribed time limits	11379	69	11448	99.94%
	Replacement of fused/defective unit					
6	Continuity Indices					
	SAIFI	To be laid down by the Commission based on the targets proposed by the Licensees.(Projections for First control period has already been submitted to Comission)	0.07646			
	SAIDI		0.09410			
	MAIFI		0.00000			
7	Percentage Billing Mistakes	Not exceeding 0.2%	354	17	1494190	0.001%
8	Percentage Faulty Meters	Not exceeding 3%	1161	4	1490974	0.0003%